FINANCIAL EDUCATION AND DEVELOPMENT, INC.

2010 Community Bank Webinars by Category

12/17/09

AUDIT

August 10, 2010	**Auditing for Real Estate Compliance** **Ann Brode, Brode Consulting Services, Inc.**
October 7, 2010	**Conducting the 2010 ACH Audit: Including Rule Changes Effective December 18, 2010** **Shelly Simpson, EPCOR**
November 23, 2010	**Auditing IRS Reporting: Forms W-8 & Backup Withholding** **Rhonda Hudson, Compliance +**
December 7, 2010	**Escrow Audit & Compliance** **Ann Brode, Brode Consulting Services, Inc.**

BANK MANAGEMENT & OPERATIONS

January 5, 2010	**Your Bank's Business Documents: Retention & Destruction Guidelines:** **Accounts Payable, Vendor Records, Invoices & More** **Elizabeth Fast, Banker's Choice**
January 7, 2010	**Stressing Capital & Capital Contingency** **Gary J. Young, CEO, Young & Associates, Inc.**
February 18, 2010	**Acquiring, Holding & Disposing of Other Real Estate** **Elizabeth Fast, Banker's Choice**
February 25, 2010	**Implementing FACT Act Accuracy & Integrity Rules: Deadline July 1, 2010** **Greg Souther, Greg Souther Consulting & Seminars, Inc.**
March 11, 2010	**Financial Privacy & GLBA Update** **Elizabeth Fast, Banker's Choice**
March 16, 2010	**Developing a Liquidity Contingency Plan** **Gary J. Young, CEO, Young & Associates, Inc.**
April 8, 2010	**Wire Transfer Compliance** **Rhonda Hudson, Compliance +**
April 15, 2010	**Regulatory Compliance for the Board & Senior Management** **Ann Brode, Brode Consulting Services, Inc.**
May 4, 2010	**Safe Deposit Fundamentals** **Dave McGuinn, Safe Deposit Specialists**
May 6, 2010	**Credit Card Compliance with Regulation Z** **Bill Elliott, Young & Associates, Inc.**
May 27, 2010	**Call Report Revisions & Critical Issues** **Judith Alexander Jenkins, Bank Training Services**
June 8, 2010	**Responsibilities of the Board Secretary** **Ann Brode, Brode Consulting Services, Inc.**

BANK MANAGEMENT & OPERATIONS (Continued)

June 24, 2010	**Electronic Records: What to Keep, What to Delete, What Holds Up in Court** **Elizabeth Fast, Banker's Choice**
August 3, 2010	**Preparing for Your Next Safety & Soundness Exam** **S. Wayne Linder., Young & Associates, Inc.**
August 24, 2010	**Medallion & Signature Guarantee Rules: Responsibilities & Liability** **Elizabeth Fast, Banker's Choice**
August 26, 2010	**Call Report Lending Schedules: RC-C, RC-K, RC-L, RC-N, RC-M 1, RC-R, RI-B** **Judith Alexander Jenkins, Bank Training Services**
October 14, 2010	**Top 10 Frequently Asked Questions about Safe Deposit** **Dave McGuinn, Safe Deposit Specialists**
December 2, 2010	**Understanding the ALLL: Getting It Right!** **S. Wayne Linder, Young & Associates, Inc.**

BSA

March 23, 2010	**Frontline *Skillworks*: Required Job-Specific BSA Training for Frontline Staff** **Ann Brode, Brode Consulting Services, Inc.**
August 17, 2010	**Examiner Hotspots for BSA Compliance** **Deborah Crawford, gettechnical, inc**

DEPOSIT OPERATIONS/COMPLIANCE

February 2, 2010	**New ACH Authorization & Return Rules Effective March 19, 2010: Stop Payments, Reg E, & More!** **Shelley Simpson, EPCOR**
February 12, 2010 **Fri. AM**	**Regulation E Alert: Rule Changes to EFT for OD Protection Effective July 1, 2010** **added 113009** **Deborah Crawford, gettechnical, inc.**
February 23, 2010	**Certificates of Deposit (CDs): Compliance, Signature Cards, Disclosures** **Deborah Crawford, gettechnical, inc.**
March 5 2010 **Fri. AM**	**Countdown to Reg GG Compliance: Revised Deadline June 1, 2010** **added 121709** **Deborah Crawford, gettechnical, inc.**
March 9, 2010	**Managing & Monitoring High-Risk Customers** **Deborah Crawford, gettechnical, inc.**
April 6, 2010	**ACH Exception Handling: Returns, Notifications of Change (NOCs) & More** **Shelly Simpson, EPCOR**
April 13, 2010	**The Legal Aspects of Checks** **Deborah Crawford, gettechnical, inc.**
May 11, 2010	**Frontline *Skillworks*: Regulation CC –New Funds Availability Rules Made Easy** **Rhonda Hudson, Compliance +**
June 22, 2010	**Resolving the New Accounts Dilemma: Compliance & Security vs. Sales & Service** **Deborah Crawford, gettechnical, inc.**
July 7, 2010	**Handling Dormant Accounts, Unclaimed Property & Escheatment** **Elizabeth Fast, Banker's Choice**

July 8, 2010 — **Debit Card Issues: Breaches, Resolving Errors & Other Concerns**
Lee Wetherington, Strategic Insight for ProfitStars®, a division of Jack Henry & Associates, Inc.

July 13, 2010 — **Frontline *Skillworks*: Deposit Account Compliance Basics**
Deborah Crawford, gettechnical, inc.

DEPOSIT OPERATIONS/COMPLIANCE (Continued)

July 15, 2010 — **Federal Government ACH Payments: Getting It Right!**
Shelly Simpson, EPCOR

July 27, 2010 — **Regulation E: Consumer Liability & Resolving Errors**
Rhonda Hudson, Compliance +

September 9, 2010 — **Subpoenas, Summonses, Levies, Garnishments & Other Demands for Customer Funds**
Elizabeth Fast, Banker's Choice

September 14, 2010 — **Opening Deposit Accounts Online**
Deborah Crawford, gettechnical, inc.

September 16, 2010 — **Handling Check Returns & Adjustments: Paper & Imaged**
Shelly Simpson, EPCOR

October 13, 2010 — **Dealing with Power of Attorney & Living Trust Documents**
Elizabeth Fast, Banker's Choice

October 19, 2010 — **Business Accounts: Who is Authorized to Open, Close, Transact?**
Deborah Crawford, gettechnical, inc.

November 2, 2010 — **The Legal Side of Imaged Documents & Imaged Checks**
Elizabeth Fast, Banker's Choice

November 9, 2010 — **ACH Fraud Basics: Identifying Vulnerabilities, Mitigating Losses**
Rayleen Pirnie, EPCOR

November 18, 2010 — **Regulatory Update on Remote Deposit Capture**
Lee Wetherington, Strategic Insight for ProfitStars®, a division of Jack Henry & Associates, Inc.

November 30, 2010 — **Fiduciary Accounts: Opening, Authority, Liability**
Deborah Crawford, gettechnical, inc.

December 8, 2010 — **Your Bank's Responsibilities & Liability When Check Fraud Occurs**
Elizabeth Fast, Banker's Choice

DIRECTORS

January 21, 2010 — **Director Series: Compensation Design & Practices for Directors & Executive Management**
Mike Lehr, Young & Associates, Inc.

March 30, 2010 — **Director Series: Strategic Planning in Today's Banking Reality**
Jeff Gerrish, Gerrish, McCreary, Smith Consultants & Attorneys

April 15, 2010 — **Regulatory Compliance for the Board & Senior Management**
Ann Brode, Brode Consulting Services, Inc.

May 20, 2010 — **Director Series: Technology "Crash Course" for Officers & Directors**
Lee Wetherington, Strategic Insight for ProfitStars®, a division of Jack Henry & Associates, Inc.

July 20, 2010 — **Director Series: Directors & the ALLL**
Ann Brode, Brode Consulting Services, Inc.

September 21, 2010	**Director Series: Using the Uniform Bank Performance Report (UBPR) to Improve Profit & Value** **Gary J. Young, CEO, Young & Associates, Inc.**
November 10, 2010	**Director Series: Issues in Director Liability** **Jeff Gerrish, Gerrish, McCreary, Smith Consultants & Attorneys**

FRONTLINE STAFF

January 26, 2010	**Frontline *Skillworks:* Top 10 Reasons Your Customer May Not Be Fully Insured by the FDIC** **Deborah Crawford, gettechnical, inc.**
February 4, 2009	**Head Teller Development: Managing the Underperformer** **Bev Licata, Financial Education & Development, Inc.**
March 23, 2010	**Frontline *Skillworks*: Required Job-Specific BSA Training for Frontline Staff** **Ann Brode, Brode Consulting Services, Inc.**
April 13, 2010	**The Legal Aspects of Checks** **Deborah Crawford, gettechnical, inc.**
May 11, 2010	**Frontline *Skillworks*: Regulation CC –New Funds Availability Rules Made Easy** **Rhonda Hudson, Compliance +**
July 13, 2010	**Frontline *Skillworks*: Deposit Account Compliance Basics** **Deborah Crawford, gettechnical, inc.**
September 30, 2010	**Frontline *Skillworks*: Dealing with Diverse Personalities** **Mike Lehr, Young & Associates, Inc.**
October 13, 2010	**Dealing with Power of Attorney & Living Trust Documents** **Elizabeth Fast, Banker's Choice**
October 19, 2010	**Business Accounts: Who is Authorized to Open, Close, Transact?** **Deborah Crawford, gettechnical, inc.**
November 4, 2010	**Head Teller Development: You're the New Head Teller, Now What?** **Ann Brode, Brode Consulting Services, Inc.**
November 30, 2010	**Fiduciary Accounts: Opening, Authority, Liability** **Deborah Crawford, gettechnical, inc.**
December 8, 2010	**Your Bank's Responsibilities & Liability When Check Fraud Occurs** **Elizabeth Fast, Banker's Choice**

HUMAN RESOURCES & TRAINING

April 7, 2010	**Training for the New Trainer** **Taye Cairnes, Taye H. Cairnes, Inc.**
June 29, 2010	**Managing Employee Absenteeism & Tardiness** **Kay Robinson, Robinson HR Consulting**
September 28, 2010	**Training for Trainers: Mapping & Conducting Job-Specific Compliance Training** **Deborah Crawford, gettechnical, inc.**
November 4, 2010	**Head Teller Development: You're the New Head Teller, Now What?** **Ann Brode, Brode Consulting Services, Inc.**

INFORMATION TECHNOLOGY

March 2, 2010	**Social Media Networking for Bankers** **Lee Wetherington, Strategic Insight for ProfitStars®, a division of Jack Henry & Associates, Inc.**
April 27, 2010	**Incident-Response Program Design & Implementation** **Dr. Kevin Streff, Secure Banking Solutions**

INFORMATION TECHNOLOGY (Continued)

May 20, 2010	**Director Series: Technology "Crash Course" for Officers & Directors** **Lee Wetherington, Strategic Insight for ProfitStars®, a division of Jack Henry & Associates, Inc.**
August 19, 2010	**Identifying & Resolving IT Threats** **Dr. Kevin Streff, Secure Banking Solutions**
October 21, 2010	**Website Compliance** **Elizabeth Fast, Banker's Choice**
October 26, 2010	**IT Risk-Assessment Compliance & Review** **Dr. Kevin Streff, Secure Banking Solutions**

IRAs

January 12, 2010	**IRA Regulatory Update & Review** **Deborah Crawford, gettechnical, inc.**
November 3, 2010	**IRAs, HSAs, & CESAs: Reporting Errors & How to Fix Them** **Deborah Crawford, gettechnical, inc.**
December 14, 2010	**IRA Year-End Critical Issues** **Deborah Crawford, gettechnical, inc.**

LOANS/COMPLIANCE

February 9, 2010	**Stress Testing Your Loan Portfolio** **S. Wayne Linder, Young & Associates, Inc.**
February 11, 2010	**What is that Personal Tax Return Telling Me? Form 1040, Schedules B, C, & D** **Tim Harrington, TEAM Resources**
February 17, 2010	**Conducting In-House Appraisal Reviews that Meet Examiner Scrutiny** **Ann Brode, Brode Consulting Services, Inc.**
March 4, 2010	**When Do We Have a Legal Loan Application Under the Revised Reg Z & RESPA Rules?** **Ann Brode, Brode Consulting Services, Inc.**
March 18, 2010	**Writing Policies for Loan Workouts & Collections** **Ann Brode, Brode Consulting Services, Inc.**
March 25, 2010	**What is that Personal Tax Return Telling Me? Schedules E & F** **Tim Harrington, TEAM Resources**
April 20, 2010	**Your Fair Lending Exam: What the Examiners Want!** **Bryan Bradley, Young & Associates, Inc.**
April 22, 2010	**Lending to Small Businesses** **Elizabeth Fast, Banker's Choice**
April 29, 2010	**Agricultural Lending Update & Issues**

	Dr. David Kohl, AgriVisions, LLC
May 13, 2010	**Strengthening Your Bank's Loan Review Program** **Ann Brode, Brode Consulting Services, Inc.**
May 18, 2010	**Advanced Bankruptcy Issues for Bankers** **Elizabeth Fast, Banker's Choice**

LOANS/COMPLIANCE (Continued)

May 25, 2010	**Reading & Understanding Consumer Credit Reports** **Greg Souther, Greg Souther Consulting & Seminars**
June 10, 2010	**Regulatory Update for the Credit Analyst** **S. Wayne Linder, Young & Associates, Inc.**
June 30, 2010	**What is that Partnership or S Corporation Tax Return Telling Me?** **Tim Harrington, TEAM Resources**
July 22, 2010	**Fundamentals of SBA Lending: Documenting, Closing & Funding the SBA Loan** **David Starfield & Annie Johnson, Starfield & Smith, P.C.**
July 29, 2010	**Residential & Commercial Foreclosures: Before, During & After** **Elizabeth Fast, Banker's Choice**
August 5, 2010	**What is that Corporate Tax Return Telling Me?** **Tim Harrington, Team Resources**
August 12, 2010	**UCC Issues: What Every Lender Should Know** **Elizabeth Fast, Banker's Choice**
August 26, 2010	**Call Report Lending Schedules: RC-C, RC-K, RC-L, RC-N, RC-M 1, RC-R, RI-B** **Judith Alexander Jenkins, Bank Training Services**
September 23, 2010	**Complying with the Fair Debt Collection Practices Act (FCDPA) for Consumers & Businesses** **Greg Souther, Greg Souther Consulting & Seminars**
October 5, 2010	**Commercial Loan Documentation** **Ann Brode, Brode Consulting Services, Inc.**

REGULATORS

January 14, 2010	**Regulatory Hot Buttons in Third-Party Selection & Management** **Dr. Kevin Streff, Secure Banking Solutions**
January 28, 2010	**CRA Performance: Meeting Examiner Expectations** **Ann Brode, Brode Consulting Services, Inc.**
April 15, 2010	**Regulatory Compliance for the Board & Senior Management** **Ann Brode, Brode Consulting Services, Inc.**
June 10, 2010	**Regulatory Update for the Credit Analyst** **S. Wayne Linder, Young & Associates, Inc.**
June 17, 2010	**Dealing with Regulators in an Uncertain Environment** **Jeff Gerrish, Gerrish, McCreary, Smith Consultants & Attorneys**
August 3, 2010	**Preparing for Your Next Safety & Soundness Exam** **S. Wayne Linder., Young & Associates, Inc.**
November 18, 2010	**Regulatory Update on Remote Deposit Capture** **Lee Wetherington, Strategic Insight for ProfitStars®, a division of Jack Henry & Associates, Inc.**

SECURITY

January 20, 2010	**Robbery Awareness for All Bankers** **Barry Thompson, Thompson Consulting Group**

June 15, 2010 **New Security Officer Training**
Barry Thompson, Thompson Consulting Group

<u>Security</u> (Continued)

June 22, 2010 **Resolving the New Accounts Dilemma: Compliance & Security vs. Sales & Service**
Deborah Crawford, gettechnical, inc.

November 9, 2010 **ACH Fraud Basics: Identifying Vulnerabilities, Mitigating Losses**
Rayleen Pirnie, EPCOR

December 8, 2010 **Your Bank's Responsibilities & Liability When Check Fraud Occurs**
Elizabeth Fast, Banker's Choice

December 9, 2010 **Conducting Your Annual Security Review**
Barry Thompson, Thompson Consulting Group