

A Glimpse into Our Past

In 1988, Computer Service Professionals, Inc. (CSPI) was founded in Jefferson City, MO. From the beginning, we've installed and supported proof of deposit (POD) and image-based processing systems within progressive community banks.

In 1994, we became a business partner and authorized reseller of BancTec reader-sorters. Since then, we've formed reseller relationships with Unisys, IBM, NCR, HP and FMC. During the same time period, we developed a unique POD software application. Today, we have over 400 customers across the U.S.

With a comprehensive line of software and hardware solutions, we're viewed as a leader in the financial software industry. We also provide full support services for software, hardware and system installations. Our software includes complete imaging capabilities and is designed to be compatible with your processing center (in-house or off-site).

What gives us great pride is our customer retention rate of 98%. Our customers value us because we focus on their individual processing needs. Our software, which is easy to use, has increased their productivity in many areas. We've become their technology partner and a resource on which they can rely.

Our Philosophy - Focus on Service

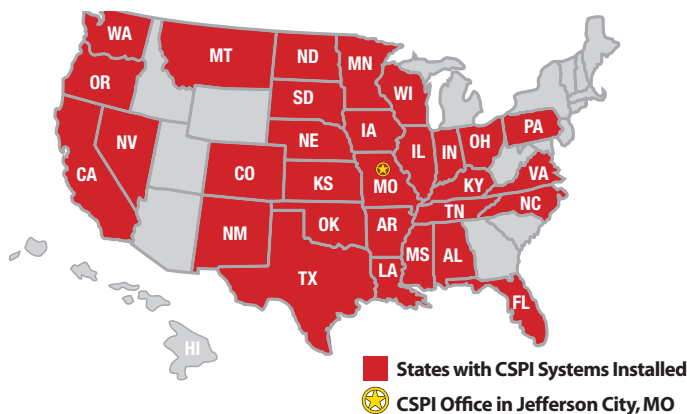
As our company name suggests, our focus is on providing you with professional service -- at a level that exceeds your expectations.

Our dedicated software and hardware teams serve as technical consultants, who will help you determine the right course of action in any situation -- even if it means telling you not to spend money with us.

This commitment to reliable and trustworthy service is just one reason why our customers stay with us long-term. Simply put, we believe if our customers succeed, we succeed.

SYSTEMS ACROSS THE U.S.

We have item and image processing systems installed in 30 states.



Privately-Held & Financially Stable

CSPI was founded as a private company and remains so today. Since the first year, we've been a profitable business. We started with four people and have since grown ten-fold, with hardware support covering most of Missouri, southern Illinois and southern Indiana. In addition, our customer base has grown steadily from a handful of banks to well over 400 customers in 30 states.

As we've grown over the past twenty years, our product offering has also grown from simple proof of deposit software to a fully-featured imaging system that can run in a variety of modes and environments. Plus, we offer additional modules to expand your capabilities, such as remote capture, signature card scanning, enhanced document imaging, report retrieval, electronic merchant deposits, fraud detection and e-statements.

Our support and development staff have kept pace with new technologies and methods. So we continue to offer the finest service not only for customer support, but for customer growth via new products and services.

Solutions and Support

Our Image Processing Solutions include:

- Image Exchange
- Item Processing / Proof of Deposit (POD)
- Transit Check Presentment
- Browser-Based Research
- Automated Signature Cards
- Remote Merchant Deposits
- Advanced Fraud Detection
- Enhanced Document Imaging
- COLD Storage / Reports
- Electronic Statements
- Remittance System

Fully Developed and Supported by CSPI:

Our company is comprised of the industry's finest development and support professionals. Our programmers, certified by Microsoft, are experts at developing and implementing Windows-based applications, including .NET. Our goal is to provide innovative solutions that will substantially reduce your operating costs, provide competitive advantages and position your bank for the future.

All CSPI software products are sold and supported nationwide directly by our team. For hardware maintenance, our network technicians have offices that are strategically placed throughout the Midwest to ensure prompt attention and support.

We also offer complete LAN/WAN Networking Solutions, Software Support Services and Disaster Recovery Services.